

- Traveller Release Installation -

Enclosed is the latest Traveller update. Please see the release notes on our help page:
<http://help.microstravel.com/>

Any problems loading the update should be emailed to: uktravel-support@microstravel.com with “<Version number> Upgrade Failed” in the subject line and a description of the problem in the email content, so that we can prioritise your problem effectively.

Support office hours are Monday to Friday, 0900hrs – 1730hrs. If you do not receive a log number within an hour of your email, please call us immediately on 0044 161 941 1307.

Please note, some important tips about loading the update;

- Never load any update on a Friday, due to support office hours.
- Always ensure you have a working back up of your Traveller data.
- Always ensure Traveller users are out of the system during the update.
- Please avoid running multiple upgrade disks on a single day.
- If you use the Passport or Evolvi applications, close them before beginning the update.
- We advise the update is left to run overnight to avoid any access conflicts.

Thank you,

The Micros Traveller Support Team